

**Jennifer L. Thomas, M.Ed.**  
**Licensed Professional Counselor #77155**  
4211 I-40 West, Suite 101  
Amarillo, Texas 79106

Phone: (806) 350-5877

[www.amarillofamilyinstitute.com](http://www.amarillofamilyinstitute.com)

Fax: (806) 358-4345

## **IMPORTANT INFORMATION AND CLIENT CONSENT**

Please read and sign at the end stating you have fully read and understand the information below.

### **GENERAL INFORMATION**

My name is Jennifer L. Thomas. I have a Master's Degree in Clinical Mental Health Counseling and am a Licensed Professional Counselor, #77155, in the State of Texas which allows me to provide individual, couple, family and group therapy.

I work with children, adults, couples, and families from across the lifespan dealing with various issues in their lives. Although I am capable of handling a variety of problems, there may be situations in which I will recommend you to another specialized therapist so you will be better served. Please note that I am not a Psychiatrist, (who is a medically trained doctor), so I am unable to prescribe medication. Also, I am not a Licensed Psychologist and I am unable to administer certain diagnostic tests.

My approach is an empathetic talk therapy that incorporates multiple therapeutic interventions such as Family Systems, Marital (if married), Group, Child/Adolescent/Play Therapy, Art/Music Therapy, Cognitive/Behavioral, Solution Focused, Emotion Focused, and Restoration Therapy Modalities.

### **APPOINTMENTS**

Your first initial visit will be an assessment session in which you and I will determine your concerns, and if we both decide that I can provide your therapeutic needs, then we will work on treatment objectives together. Appointments are typically scheduled on a weekly basis and are approximately 50 minutes long, and 30 to 45 minutes for children and teens, depending on age. More frequent sessions or an intensive outpatient schedule are available if determined appropriate. Group sessions are approximately 90 minutes long. **If you must cancel or reschedule your appointment, please call 806.350.5877 at least 24 hours in advance. Appointments that are not cancelled at least 24 hours in advance will be charged to your account.**

Due to the confidentiality policy, excluding minors, we are unable to schedule, confirm, adjust or cancel an appointment from anyone other than the client being seen unless a signed release is on file. If you and your spouse/partner are being seen together for the indicated session, it is acceptable for one party to schedule, confirm, adjust, or cancel an appointment. However, we will not notify the spouse/partner of the appointment change. In the event of a family or medical emergency a note will be made on the account without disclosing to a third party or family member unless a release is on file.

Licensed Professional Counselor sessions are **\$130.00** per session. There may be other fees assessed for separate profiles or educational materials. I will work with you on a sliding scale fee under certain circumstances. I do not accept insurance at this time. **Only checks or cash payments are accepted. Checks are to be made to: Amarillo Family Institute.**

Full payment of fees is expected at the beginning of each appointment. Subsequent sessions will then be scheduled at the conclusion of that session if determined necessary. By signing this agreement you understand that you are fully responsible for all fees.

### **LITIGATION**

In unusual cases you may become involved in litigation. If it requires my participation, you will be expected to pay for the professional time of \$600.00 for ½ day (4 hours) and/or \$1200.00 for a full day (8 hours).

## **RISKS/BENEFITS**

Therapy can be beneficial to those that seek assistance, but as with any treatment, there are inherent risks. Therapy is designed to assist clients in resolving issues and to deal with painful life problems. I will make every effort to make therapy successful in this manner. However you should know that there is no guarantee that you will solve your problems or that all of your issues will be resolved. During counseling we will have discussions about personal issues which may bring to the surface uncomfortable emotions such as anger, guilt, and sadness or even more distress. If distress surfaces, please let me know.

Participation in therapy means that you accept these risks and are willing to deal with the potential problems that could arise. The benefits of counseling can far outweigh any discomfort encountered during the process, however. Some of the possible benefits are improved personal relationships, reduced feelings of emotional distress, and specific problem solving. I cannot guarantee these benefits, of course, but it is my desire, however, to work with you to attain your personal goals for counseling.

It is agreed that the client shall make a good-faith effort at personal growth and engage in the therapeutic process as an important priority at this time in his/her life. Suspension, termination, or referral shall be discussed for lack of commitment or for any unresolved conflict or impasse between counselor and client as soon as possible.

## **MINORS**

Minors must have parental consent for counseling with the exception that the client is:

- 16 years of age or older and resides apart from the parents/guardians and manages his/her own financial affairs
- Thinking about suicide
- Concerned about alcohol or drug addiction/dependency
- Being sexually, physically, or emotionally abused.

Consenting parents have the right to examine the treatment records of children under the age of 18.

In order that minors may have the trust of a protected environment, it is your therapist's practice to ask the parents to forego that right (progress with the parent/guardian may be discussed) with the exception of extreme circumstances (see confidentiality).

At the termination of treatment and upon request, your therapist will provide the parent(s)/guardian(s) with a summary of treatment. It is important to note that in the state of Texas children under 17 may not have consensual sex (by law it is considered indecency with a child and therefore child abuse) and the state of Texas requires a therapist to breach confidentiality and report such activity to Child Protective Services (CPS). If your therapist is required to make such a report to CPS about your child, you will be informed as well.

## **CONFIDENTIALITY OF ALL ELECTRONIC COMMUNICATIONS**

This includes but is not limited to the following: Email, Skype (or any other face time service), chat, mobile devices, cell phones or fax. Please know that our office will maintain your confidentiality to the best of our ability; however, we cannot guarantee this with any electronic communication. If you choose to email me from your personal email account, please limit the contents to pragmatic and/or clinical concerns. Please know you may be charged applicable fees for a session.

In the event you are contacted or place a call to our staff, please be aware that unless we are both on landline phones, the conversation is not considered confidential and it is possible that your PHI/ePHI could be exposed. Likewise, text messages are not confidential and it is not advised or appropriate to converse about personal issues via text. Face to face sessions are for this purpose. I will make every effort to keep all information confidential. Likewise, it is important that you carefully determine who has access to your computer and electronic information from your location. This would include family members, co-workers, supervisors, and friends. Please only communicate through a computer that you know is safe, i.e. wherein confidentiality can be ensured.

## **DUAL RELATIONSHIPS/SOCIAL NETWORKING**

Not all dual relationships are unethical or avoidable. Dual relationship situations might impair your therapist's objectivity, clinical judgment, or therapeutic effectiveness, thus will not be encouraged. If our paths should cross in public, I will not acknowledge you unless you initiate contact. It is preferred that you decide whether or not to disclose your acquaintance (therapist) to others.

Please be aware that our social networking sites are utilized as a "blog" and not intended to replace personal therapy sessions. In regards to your therapist's personal social networking sites, your therapist may choose not to accept your invitation in the interest of protecting your privacy.

## **RELEASE OF INFORMATION**

If information needs to be released it will only be done according to state law and with a written consent (separate form) from the client indicating an informed consent of such release. In the case of marital therapy, the client is the couple, not individuals; therefore, all records can only be released when both parties consent in writing or if mandated by the court.

## **INCAPACITY OR DEATH**

In the event of the incapacitation or death of myself, it will be necessary to assign your case to another therapist and for that therapist to have possession of your treatment records. By your signature on this form, you are consenting to another LPC/ LPC-Supervisor, LMFT/LMFT Supervisor, which are personally chosen colleagues preferred by myself, to take possession of your records OR to deliver them to another LPC/LPC-Supervisor, LMFT/LMFT-Supervisor of your choosing.

## **EMERGENCY SITUATIONS**

It is my desire to provide the highest level of care to clients both inside and outside of sessions. For scheduling and non-emergency situations, please contact me at 806.350.5877. In the event you encounter a personal emergency, which will require prompt attention, I will make every effort to accommodate an appointment. If your emergency arises after hours or on the weekend, clients are encouraged to contact a family member, call 911 or go directly to the nearest emergency department.

## **MODIFICATION AND CONFLICT RESOLUTION**

It is agreed that any disputes or modification of agreement shall be negotiated directly between the therapist and client(s). If these negotiations are not satisfactory, then the therapist's client(s) agree to mediate any differences with a mutual acceptable third-party mediator, consisting first of another therapist of the practice. If these negotiations are unsatisfactory, the parties shall move to arbitration and then binding arbitration, choosing an arbitrator mutually agreeable by both. Litigation shall be considered only if and after all of these methods of resolution are given a good faith effort and are unsatisfactory.

## **CONFIDENTIALITY**

Discussions between a therapist and a client are generally confidential and protected by law. No information will be released without the client's written consent unless mandated by law. Possible exceptions to confidentiality include but are not limited to the following situations:

- Child abuse
- Abuse of the elderly or disabled
- Abuse of patients in mental health facilities
- Sexual exploitation
- AIDS/HIV infection and possible transmission
- Criminal prosecutions
- Child custody cases
- Suits in which the mental health of a party is in issue

- Situations where the therapist has a duty to disclose, or where, in the therapist’s judgment, it is necessary to warn or disclose
- Fee disputes between the therapist and the client
- Negligence suit brought by the client against the therapist
- Filing of a complaint with the licensing or certifying board

If you have any questions regarding confidentiality, you should bring them to my attention so that we can discuss this matter further. I hold confidentiality between clients in the highest regard and will make every effort to protect information shared in our session together. By signing this Information and Consent Form, you are giving consent to Jennifer L. Thomas, LPC to share confidential information with all persons mandated by law, with the agency that referred you and are also releasing and holding harmless the undersigned therapist from any departure from your right of confidentiality that may result.

**DUTY TO WARN/DUTY TO PROTECT**

If my therapist believes that I (or my child, if child is the client) am in any physical or emotional danger to myself or another human being, I hereby specifically give consent to my therapist to contact any person who is in a position to prevent harm to me or another, including, but not limited to, the person in danger. I also give consent to my therapist to contact the following person(s) in addition to any medical or law enforcement personnel deemed appropriate:

Person to be contacted and phone number: \_\_\_\_\_

Relationship:\_\_\_\_\_

**CONSENT TO TREATMENT:** By signing this Client Information and Consent Form as the Client or Guardian of said Client, I acknowledge that I have read, understand, and agree to the terms and conditions contained in this form. I agree to participate in therapy with Jennifer L. Thomas, M.Ed, LPC.

I (please circle one) **do /do not give authorization for electronic transmissions** concerning my appointments and/or therapy. This includes but is not limited to texting and email. Furthermore I understand the inherent risks of these modes of communication and recognize that therapy is best served in the therapy room with as little outside communication as possible.

I have been given appropriate opportunity to address any questions or request clarification for anything that is unclear to me. I am voluntarily agreeing to receive mental health assessment, treatment and services for me and I understand that I may stop such treatment or services at any time.

\_\_\_\_\_  
Signature of Client or Client’s Consenting Adult (if under 18)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Client or Client’s Consenting Adult (if under 18)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Therapist

\_\_\_\_\_  
Date

# HIPPA/HITECH ACKNOWLEDGEMENT OF RECEIPT

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Printed Client's Name: \_\_\_\_\_

Client's Birth Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

The Office of Jennifer L. Thomas, M.Ed. LPC, is required by law to maintain the privacy of and provide individuals with the "Notice of Privacy Practices" with respect to your PHI/ePHI (Protected Health Information/ Electronic Protected Health Information). This notice is located on our website and in paper format with our informed consent. You may also receive a paper copy at no charge upon your request. If you have any objections to this notice, please ask to speak with or leave a message at 806.350.5877 for my HIPAA/ HITECH Certified Office Administrator.

I hereby acknowledge that I received and reviewed the HIPAA/HITECH Notice of Privacy Practice Document.

By signing below you acknowledge you have read this notice and agree to the terms.

\_\_\_\_\_  
Signature of Client or Client's Consenting Adult (if under 18)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Client or Client's Consenting Adult (if under 18)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Therapist

\_\_\_\_\_  
Date

# INTAKE FORM

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## PERSONAL INFORMATION

CLIENT(S) NAME: \_\_\_\_\_ LEGAL GUARDIAN (if minor client): \_\_\_\_\_

ADDRESS: \_\_\_\_\_  
Street, City, State, Zip

PRIMARY PHONE: (\_\_\_\_) \_\_\_\_\_ CELL PHONE (\_\_\_\_) \_\_\_\_\_  
Permission to leave message? YES NO

PRIMARY EMAIL: \_\_\_\_\_  
Permission to Email and/or Text? YES NO

Birthdate: \_\_\_\_\_ Last grade attended/degree completed: \_\_\_\_\_  
Age: \_\_\_\_\_ Employer: \_\_\_\_\_  
Race/Ethnicity: \_\_\_\_\_ Length of Employment: \_\_\_\_\_  
Birth State: \_\_\_\_\_ Occupation: \_\_\_\_\_  
Relationship Status: \_\_\_\_\_ Gross income: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Address: \_\_\_\_\_  
Relationship to the client: \_\_\_\_\_

## PLEASE CIRCLE BELOW

Rate your physical health: Excellent Good Average Fair Poor

Recently: Lost Wt. Gained Wt. How much? \_\_\_\_\_

Average hours of sleep per night \_\_\_\_\_ Trouble with: falling asleep \_\_\_ staying asleep \_\_\_

Do you drink: coffee (\_\_\_ cups per day) tea (\_\_\_ cups per day) Cola (\_\_\_ oz per day)  
alcohol (\_\_\_ type \_\_\_ quantity per day/week)

Hours per day on computer, phone, or gaming system, for games, social media, etc: \_\_\_\_\_

Has anyone ever suggested there might be a problem with alcohol, computer, social media, shopping, or other excessive behavior? \_\_\_\_\_

Describe use of non-prescription drugs including aspirin \_\_\_\_\_  
\_\_\_\_\_

Currently taking prescription drugs? (List type and reason for use) \_\_\_\_\_  
\_\_\_\_\_

Family physician \_\_\_\_\_ What type of regular exercise? \_\_\_\_\_

Have you ever had a severe emotional upset? \_\_\_\_\_ If yes, describe: \_\_\_\_\_

Did this upset require medication or hospitalization? \_\_\_\_\_ If yes, describe: \_\_\_\_\_

Have you ever had thoughts about suicide? \_\_\_\_\_ If yes, please explain: \_\_\_\_\_

Have you ever attempted suicide? \_\_\_\_\_ If yes, how many times? \_\_\_\_\_

Is spirituality important to you? \_\_\_\_\_ not at all \_\_\_\_\_ important \_\_\_\_\_ very important

If important, name of church/temple you attend: \_\_\_\_\_

### FAMILY HISTORY

Raised by \_\_\_\_\_ blood parents? \_\_\_\_\_ other (explain) \_\_\_\_\_

Parents divorced? \_\_\_\_\_ If yes, how old were **you** at the time? \_\_\_\_\_

If parents are deceased, how old were **you** when they died? \_\_\_\_\_ Father \_\_\_\_\_ Mother

List brothers and sisters in birth order beginning with oldest (Include Yourself):

Name	Age	Sex	Marital Status	Residence Location
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Marriage Information...If NEVER married, omit this section otherwise check all that apply:

\_\_\_\_\_ presently married Spouse's name \_\_\_\_\_

\_\_\_\_\_ remarried (\_\_\_\_\_ times/ dates: \_\_\_\_\_) Length of courtship: \_\_\_\_\_

\_\_\_\_\_ separated (\_\_\_\_\_ months/years) Date of marriage: \_\_\_\_\_

\_\_\_\_\_ divorced (\_\_\_\_\_ months/years) Age when married-yours \_\_\_\_\_ spouse \_\_\_\_\_

\_\_\_\_\_ widowed (\_\_\_\_\_ months/years) Spouse previously married? \_\_\_\_\_

How well do you and your spouse get along at the present time? Check One

\_\_\_\_\_ Very well \_\_\_\_\_ Well \_\_\_\_\_ OK \_\_\_\_\_ Not very well \_\_\_\_\_ Poor

List all of your children, whether they live with you or not, and any other persons presently living with you, such as your spouse's children, foster children, etc.

Name	Age	Sex	Live With?	Ours	Mine	Spouse's
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____

Does spouse have children from a previous marriage who live elsewhere? \_\_\_\_\_ if yes, with whom? \_\_\_\_\_

State in a short phrase or sentence current reasons for seeking therapy (presenting issue):  
\_\_\_\_\_  
\_\_\_\_\_

When did the present problem start? \_\_\_\_\_

Circle the severity of the concern in regards to the presenting issue:

MILDLY UPSETTING	MODERATELY SEVERE	VERY SEVERE	EXTREMELY SEVERE	COMPLETELY INCAPACITATING
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Therapy/counseling before? YES NO If yes, how many sessions? \_\_\_\_\_

Currently seeing therapist/counselor? YES NO

Name of counselor, and addresses and dates of any previous counseling: \_\_\_\_\_

How satisfactory was the therapy/counseling received (1 being not satisfied to 5 being satisfied)?

1	2	3	4	5
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What else, if anything, has been attempted to correct the problem? \_\_\_\_\_

Were you referred to us? \_\_\_\_\_ (If yes, by whom) \_\_\_\_\_

May we have permission to thank them for this referral? YES NO

In your estimation, circle how interested in counseling you are now:

SOMEWHAT	MODERATELY	VERY INTERESTED
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Any other information important in preparation for counseling: \_\_\_\_\_

What is the anticipated outcome of therapy? What is/are your goal(s)? \_\_\_\_\_

By signing below you acknowledge you have read this notice and agree to the terms.

\_\_\_\_\_  
Signature of Client or Client's Consenting Adult (if under 18)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Relationship if Consenting Adult

\_\_\_\_\_  
Signature of Therapist

\_\_\_\_\_  
Date